

Critical Information Summary

Max, 100GB

RedSpeed Technologies Pty Ltd · ABN 59 695 633 302

Information about the service

A post-paid mobile service provided by RedSpeed Technologies Pty Ltd over the Telstra mobile network (wholesale). A compatible handset and a RedSpeed SIM or eSIM are required.

What's included

- Unlimited standard national calls, SMS and MMS
- Unlimited calls and SMS to 15 selected countries
- 5G access where available
- Speeds up to 150 Mbps
- Bank unused data month to month

Speed: 150 Mbps. Actual speeds vary with location, device, congestion and network conditions.

Information about pricing

Minimum monthly charge	\$55 per month
Minimum term	1 month. This is a month-to-month plan with no fixed-term contract.
Total minimum price	\$55 (one month, if cancelled before the next billing period)
Early termination charge	\$0. There is no fixed term, so leaving costs you nothing beyond the billing period you are in. No pro-rata refund is given for the remainder of a period already paid for.
If you use all your data	Your data stops. We do not charge excess data and we do not automatically buy you more. A RedSpeed mobile service carries a \$0 excess spend limit by default, so you cannot be billed beyond your plan fee without choosing to be. If you want more data before your next billing period, you can add a bolt-on: 1GB for \$10 or 5GB for \$35 (inc GST). Standard national calls, SMS and MMS are unlimited and are not affected.
eSIM / SIM	\$0. An eSIM is activated free of charge. A physical SIM, if you prefer one, is also supplied at no cost.

All prices include GST and are in Australian dollars.

Other information

Usage information. You can view your usage at any time in your RedSpeed account.

Customer service. hello@redspeed.com.au · +61 412 521 711

Complaints. If you are not satisfied, contact us first at hello@redspeed.com.au or +61 412 521 711 and we will work with you to resolve it. If your complaint is not resolved to your satisfaction, you may contact the Telecommunications Industry Ombudsman (TIO): phone **1800 062 058** or online at **tio.com.au/making-a-complaint**. The TIO is an independent dispute resolution service, free to consumers.

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